NAVAJO CUSTOM IN DEALING WITH HEALTH CARE

Dr. Caleb Lauber

Vada Smiley, Navajo Interpreter





AGENDA

- Introducation
- Where is the Navajo Reservation?
- Navajo custom and belief in Health Care
- Navajo Interpreter
- Teaching from provider perspective

INTRODUCTION



Dr. Lauber

Clan

PCP role in Cancer Care

Vada Smiley
Navajo Interpreter
My clan is Meadow people and Water Flows
Together people, my paternal clan is Towering
house and maternal clan is Bitter Water people. I
live in Coyote Canyon, where I raised my 4 beautiful
children.

NAVAJO RESERVATION IS THE LARGEST FEDERALLY RECOGNIZED TRIBE IN THE US. IT IS THE LARGEST RESERVATION IN THE COUNTRY, WITH 27,413 SQUARE MILES, WITH MORE THAN 399,494 ENROLLED TRIBAL MEMBERS.

TODAY, WE STILL DRIVE ON DIRT ROADS, ONE THIRD LIVE WITH NO ELECTRICITY, RUNNING WATER, AND SOME DON'T OWN A VEHICLE. MANY LIVE BELOW THE LEVEL OF POVERTY, MAKING ABOUT \$20,000 A YEAR, WHICH CAUSES THEM TO LIVE IN ONE HOUSEHOLD. MULTIGENERATIONAL HOUSEHOLDS CONTRIBUTED TO HIGH COVID RELATED DEATHS.





NAVAJO INTEPRETER

PLAN ACCORDINGLY, KNOW WHEN AN INTERPRETER IS NEEDED.

CONVERSTATION CAN OFTEN TAKE LONGER, ESPECIALLY WHEN TOPICS ARE COMPLEX

INTERPRETER MAY USE MORE WORDS THAN THE ORGINAL SPEAKER BECAUSE OF THE GRAMMAR AND SYNTAX OF THE TARGET LANGUAGE.

BRIEF THE INTERPRETER:

YOUR NAME, COMPANY NAME, AWARE OF TOPIC AND COPY OF

DOCUMENTS (UNFAMILIAR TERMS)

FAMILY MEMBER INTERPRETER

INTERPRETER SETTING





HOW DO WE SUCCESSFULLY EDUCATE COMPLEX TOPICS TO PATIENTS?

IMPROVING HEALTH CARE OUTCOMES

- Spending more time with patients
- Enthusiastic
- Motivated
- Responsive
- Interactive

SUCCESSFUL POINTS OF TEACHING

models

Anatomical models.
3D models

Hands on

- Physical exam
- Showing them area of the body

vision

Being cognizant of visual-spatial mode of learning.

language

Even English speaking Navajo people, benefit from teaching in English, followed in Navajo.

repeat

Re-educate complex subjects at each visit if possible.

TRADITIONAL BELIEFS

- Cancer
- Inappropriate examples
- Body parts
- Eye contact
- Quiet behavior
- Hogan



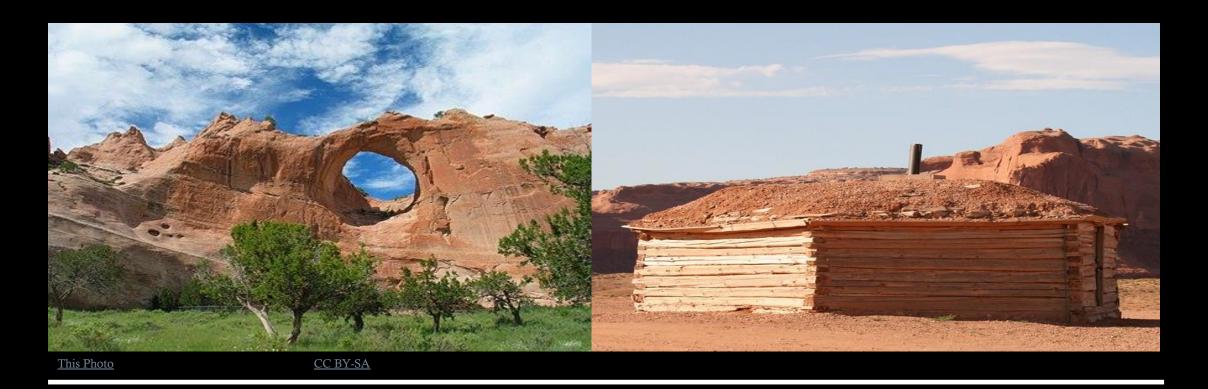
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SUMMARY

Ethan Paddock, MD Otolaryngology Head & Neck Surgery

Working at NMCC has given us new challenges. Using examples to teach.

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AHE'HEE

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